

# Quality Assurance & Quality Control Policy

X-ELIO's commitment to assure and control from the quality perspective all the activities and installations that operates and maintains is set through its Quality Assurance and Quality Control Policy, by which it commits to develop and implement all the measures and actions needed to design, construct, commission and maintain is committed solar photovoltaic projects that fulfill the highest standards of quality, taking all necessary actions to ensure that our projects attain a **high degree of quality**, guaranteeing optimum performance and a high level of customer satisfaction, always under the premise of heading to the continuous improvement.

The **C-Suite, as well as all workers in general and contractors**, are responsible for the upholding of these principles through the integration and proactive implementation of the integrated management system.

In order to uphold these commitments, **X-ELIO** has established an **integrated management system** for quality management pursuant to the ISO 9001:2015 standard, altogether with the HSSE management system and the Healthy Organization System.

## Project Quality Perspective

Quality Assurance and Quality Control are crucial activities for **X-ELIO**, and both are implemented throughout the project, involving many of the company's business units:

- **Procedures for quality assurance and control** of the equipment and construction process, as well as warranty extensions, are agreed during the contract negotiations with suppliers, fulfilling with national and international regulations, as well as any other requirement the company may consider necessary.
- A thorough quality check is carried out during the **manufacturing** of the different components to be installed at the photovoltaic plant (solar modules, inverters, trackers, etc.), following the company's **Quality Control Procedure for PV Equipment**.
- The Quality and Construction Units are in charge of monitoring **quality assurance during construction** following the Inspection and Test Plans for each construction activity and piece of equipment received.
- During the **Commissioning** of the project, the Quality and O&M Units collaborate closely auditing the proper implementation and fulfillment of the agreed **acceptance procedures** so that the PV plant starts operation at maximum capacity in a continuous basis.
- During the whole Operation & Maintenance stage of the project, the O&M Unit will be in charge of ensuring that the project operates under the best conditions possible from a quality perspective, following the **Preventive and Corrective Maintenance Plans, and ensuring the fulfillment of the guaranties agreed with the suppliers**.

## Corporate Quality Perspective

**X-ELIO's** primary aim is to offer products and services of the highest quality by carrying out installations which allow for resource optimization, and which create value in response to the current demand for cleaner, greener and more profitable energy sources, aligned with what it is established in the company's Health, Safety, Security and Environment Policy. Quality commitments are taken on and fostered through the following instruments:

- The **involvement and leadership** of the C-Suite by supplying the necessary resources for service and product provision.
- Clearly defined organizational and **accountability** structures.
- The establishment of **specific goals** which allow us to assess the effectiveness of our products and services as part of our commitment to the continuous improvement of our operations.
- Ongoing training, education and coaching with the purpose of maximizing our most important asset: **people**.
- Compliance with all applicable **legal requirements** in the industry, being **much stricter** with this requirement, if necessary, in order to ensure the compliance of our products and services.
- Clear approach to defined processes which allow us to identify potential failures in projects and the system in general, providing us with **assessment and improvement** tools.
- Promoting the continuous improvement of the Integrated Management System in order to **progress** our quality performance.
- Ensuring maximum customer and stakeholder **satisfaction** through ongoing communication with all of them.

Signed by

President and CEO of X-ELIO

*This policy is customized for our organization and it is communicated to personnel and understood by them as a commitment of their participation and as a commitment with Quality Management, Environment, Occupational Health and Safety of employees and labor welfare. ANNEX I of MM. Ed. 05 (June, 6<sup>th</sup> 2021)*

# X-ELIO

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